



Dr.WEB®

since 1992

Brief installation and registration manual



Before installing Dr.Web for Windows, it is strongly recommended that you do the following:

- Install all critical updates released by Microsoft for your operating system (updates can be downloaded from the Microsoft update site at <https://windowsupdate.microsoft.com>);
- Use system tools to check the file system and fix discovered problems;
- Close all running applications.



Before installing the program, you should remove from your system any other anti-virus programs and firewalls to prevent possible conflicts with their resident components.



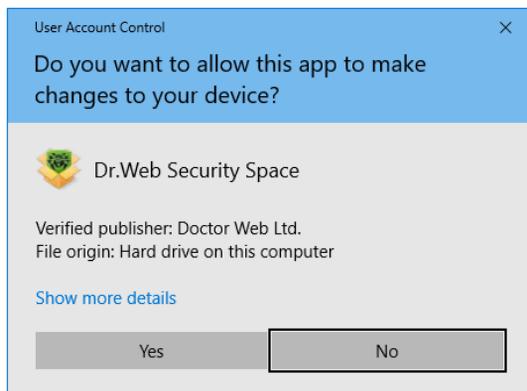
Administrative privileges are required to install Dr.Web.

If you are installing the program from removable media, insert the disk or other removable media into the drive.

If autorun is enabled, the installation will start automatically. If autorun is disabled, launch the autorun.exe file located on the disk.

The autorun window will appear. Click on **Install**.

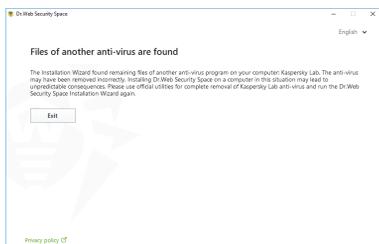
If you are installing a distribution downloaded from the official Doctor Web site at www.drweb.com, launch the file drweb-12.x-ss-win.exe, and allow the program to make changes to your computer by clicking on **Yes**.



Installation procedure:



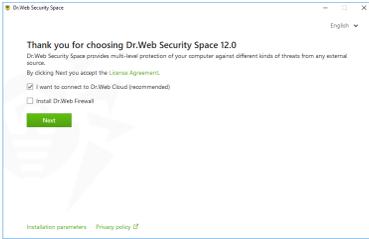
The screenshots shown are for the Dr.Web Security Space interface. The installation steps are the same for Dr.Web Anti-virus for Windows.



1. If other anti-virus software is already installed on your computer, the Installation Wizard will warn you about possible compatibility issues between Dr.Web and the other anti-viruses and offer to remove them for you.



Before the installation begins, the Installation Wizard also checks whether the installer is up to date. If a newer installer version is available, the Wizard will prompt you to download it.

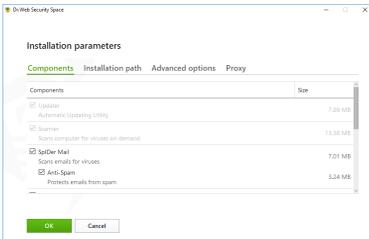


2. You will be prompted to connect to Dr.Web cloud-based services. These services will allow your web resources to be scanned using the most current threat information, which is updated on Doctor Web's servers in real time. This option is enabled by default.

You can also specify whether you want to install the Dr.Web Firewall.

3. To choose individual components to install and to specify the installation path and advanced options, press **Installation parameters**. This installation mode is intended for experienced users.

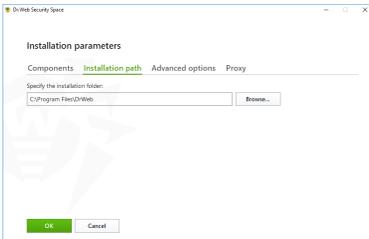
If you want to perform the installation using the default settings, click on **Next** and go to step 8.



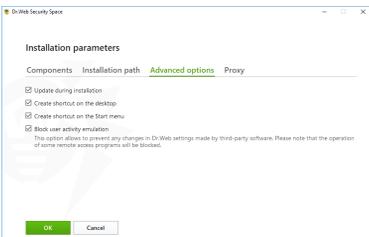
4. When you click on **Installation parameters**, the corresponding window will open. On the first tab, you can select which components you want to install.



We recommend that you install all the Dr.Web protection components — this is one of the eligibility requirements for our free data-decryption service: https://products.drweb.com/decryption_from_ransomware/disclaimer

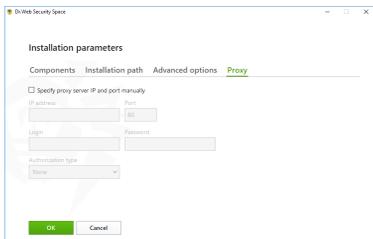


5. On the next tab, if you need to, you can change the installation path.



6. On the penultimate tab, you can check the box **Update during installation** so that the latest virus definitions and other anti-virus modules are downloaded during the installation. Also, you will be prompted to allow desktop and Start menu shortcuts to be created to launch Dr.Web.

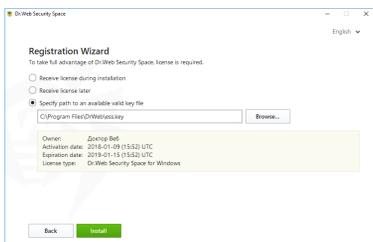
If necessary, you can specify the proxy server settings.



7. To save the changes, click on **OK**. To exit the window without saving changes, click on **Cancel**.

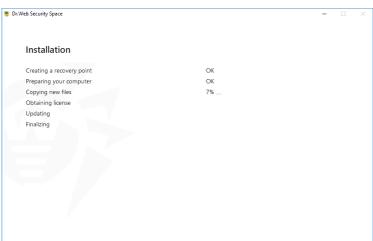


8. Click on **Next**. Please note that by doing that, you are accepting the terms of the License Agreement.

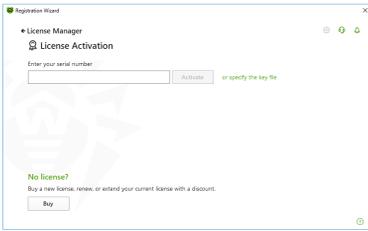


9. In the **Registration Wizard** dialogue, the installation program will warn you that the Dr.Web anti-virus will only operate if you have a license.

If you have already registered and received a key file, specify the path to the active key file. Or select the option **Receive license during installation**. Click on **Install**.



The installation process of Dr.Web anti-virus will start.



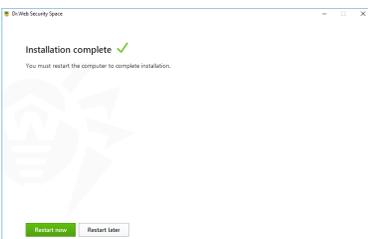
When you reach the item "Obtaining licence", the distribution will launch the **Registration Wizard**. Enter your serial number in the corresponding field, and click on **Activate**.

In the newly appeared window, type the name of the license owner, specify the region and email address, and click on **Finish**.

Congratulations, your license has been successfully activated! Click on **OK** to continue the installation.

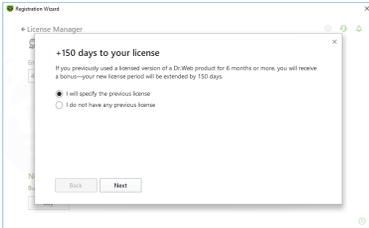
10. If during the installation process you did not clear the **Update during installation** check box, the virus databases and other Dr.Web program components will be updated. Updating is automatic and does not require any more action on your part.

11. Restart your system to complete the installation.



Dr.Web license renewal

The serial numbers in Dr.Web boxed products are suitable for both new users and users who want to renew their licenses.



1. If you've bought Dr.Web **for the first time** and intend to **use both of the serial numbers** listed in your license **on a single PC**, register them sequentially, and your license will be valid for two (2) years plus 150 bonus days. If you register just one serial number on a single PC, each of your licenses will be valid for one (1) year only.
2. If you purchased a box **to renew** a license and intend to **use both of the serial numbers on a single PC**, during registration specify the key file or serial number of the Dr.Web license you want to renew. Register the serial numbers from the box sequentially to renew your license, and the term of the renewed license will be two (2) years plus 300 bonus days. For a detailed renewal guide, go to: <https://support.drweb.com/renew>.
3. When you use only **one serial number to renew a license on one PC**, the new license will be valid for one (1) year plus 150 bonus days; the second license will be valid for one (1) year only.



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